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February 2012



We put our energy into serving you with newer technology

You flick the switch and the lights go on. But, what if there was something more? You probably don't spend much time thinking about this question, but at PECO ... we do.

To do this, each year we continue to invest in our system to serve you better. Just like you replace equipment in your home or business, beginning in 2012 we will be replacing our current meters with newer technology.

In the future, these new meters will help us provide more information to help you understand how you use energy, and how to save energy and money. They will also help us provide faster and more convenient service, detect problems faster and provide the platform for new products and services. Along with this effort, PECO also continues to invest in our energy delivery system. Each year we install more pieces of advanced equipment to identify and correct problems before outages occur or, if an outage does occur, reroute power to restore service faster.

This project is part of PECO's continuing support of Pennsylvania's Act 129 and is included in the costs already paid by customers.

This work will help reduce local electric use by 220,000 kilowatt hours (kWh) and peak energy demand by 57,000 kilowatts (kW) each year – having the same environmental benefit as planting hundreds of trees each year.

Have questions? Visit www.peco.com/technology or call 1-855-741-9011.

Having trouble paying your PECO bill?

PECO can help you make ends meet with LIHEAP

The Low Income Home Energy Assistance Program (LIHEAP) is available to help low-income customers with their PECO bills!

If your household income is within LIHEAP guidelines, you may be eligible for a grant of up to \$1,000, with the minimum grant being \$100.

Call the PECO LIHEAP Hotline at 1-800-34-HELP-4 (1-800-344-3574).

Remember, when your electric is off, nothing else works, not even your heater.

Call today! Time and funds are limited.

2011–2012 LIHEAP Eligibility Guidelines†

Size of Family	Yearly Gross Income
1	\$16,335
2	\$22,065
For each additional	l \$5.730
person, add	1 \$5,730

t These income guidelines are subject to change by the PA Department of Public Welfare.